

Infratech AEI Material Warranty Process

Infratech heaters have a 3 year warranty, the Limited Product Warranty can be found at the end of [any Infratech product manual](#).

If a bulb stops working within the warranty time frame, please [contact our Support team](#) with the invoice number, model of the heater, and shipping address.

The full heater does not need to be replaced, because the bulbs are the only working part in the heater.

We will submit the warranty order with the manufacturer and AEI will send out a replacement part.

